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| Mike Richardson0481 069 612mail@mikerichardson.com.au<http://mikerichardson.com.au> | AWS Certified (AWS-SOSA)Cisco Certified (CCNP)VMware Certified (VCP)Commvault Certified (CCP)Microsoft Certified (MCTS)ITIL Certified |

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| **Summary** |
|  | Highly skilled and experienced in building and operating high-performing, mission-critical application platforms that customers trust.DevOps and infrastructure automation consultant specialising in AWS,Chef, OpsWorks, Packer, Docker, and Bamboo. Proficient across Windows and Linux.Accomplished business and team leader with experience co-founding, growing, and successfully exiting a highly regarded enterprise hosting company. Passionate about building outstanding teams and developing a culture that embraces knowledge, responsibility, and continuous improvement. |
| **KEY ACHIEVEMENTS** |
|  | * Co-founded an enterprise web hosting business. Grew this into a multi-million-dollar operation and successfully exited in 2014, after 5 years.
* Responsible for mission-critical infrastructure for high-profile sites including Myer.com.au, Bunnings.com.au, and Australia.com.
* Led the development of Australia’s first cloud storage platform and an OpenStack powered cloud compute platform.
* Designed and deployed an enterprise hosting platform in Hong Kong in just 6 weeks. Delivering substantial RoI for the business over the next 3 years.
* Oversaw crisis management operations and improved resilience for high-profile sites under relentless DDoS and other security attacks.
* Developed a custom AWS backup solution based on the AWS Python SDK and a front-end using Django, jQuery and AJAX.
* Implemented Scrum and basic continuous delivery and improvement processes for a travel industry start-up in Melbourne.
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| **RELEVANT EXPERIENCE** |
|  | **Freelance DevOps Consultant**  | May 2015 - Now |
|  | *Australian Digital Health Agency** Windows automation with AWS OpsWorks/Chef (.NET environment)
* Linux automation with AWS OpsWorks/Chef (Docker environment)
* CI/CD pipeline development (Bamboo)
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|  | State Manager (NSW)  | Oct 2015 – May 2015 |
|  | Cevo NSW – Enterprise DevOps Consulting Firm* Leading a team of highly skilled DevOps consultants. Cevo specialises in environment automation, test automation, Agile, and software development.
* Discovering and developing key customer accounts in the enterprise software delivery space.
* Recruiting and talent pool development to ensure Cevo can find and attract the best consulting talent in Sydney.
* Actively engaged with technical teams as appropriate to ensure successful delivery of work.
* Helped facilitate solutions meetings with business partners and technology teams to build consensus and decisions without compromising delivery and/or services
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|  | Senior DevOps Consultant | Aug 2015 – Oct 2015 |
|  | Cevo VIC – Enterprise DevOps Consulting Firm* Solution design and delivery principally on AWS workloads
* AWS automation and scripting with CloudFormation, Python, and BASH.
* Auto-scaling application delivery with AWS, Docker, and Consul.
* Pre-sales support and architecture
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|  | *Travelling - Studying Chinese - Independent Consulting* | *Aug 2014 – Aug 2015* |
|  | Managing Director, Co-founder | Dec 2009 – Aug 2014 |
|  | Haylix – Managed Enterprise Hosting Provider* Engaged closely with the board of directors to provide quarterly performance reporting, establish growth strategies, and identify key risks and opportunities
* Lead a team of up to 12 highly capable developers, engineers, and sales people who helped us to grow this business rapidly over 5 years
* Secured key accounts including Bunnings, Honda, Tourism Australia, Department of Communications, and many more.
* Established highly successfully partner-sales model which provided a steady supply of high-quality new business
* Oversaw technical operations and developed a highly successful company culture focused on knowledge sharing, happy customers, and responsibility.
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|  | Hosting Manager | Mar 2009 – Dec 2009 |
|  | DT Digital (this operation became the basis for founding Haylix)* Responsible for a value-added hosting operation at this digital agency
* Managed processes, procedures, design and implementation, project execution and revenue management.
* Identified key opportunity to split into a new business and attract new customers, presenting the growth plan to DT Digital’s parent company
* Implemented new policies and standards to enable growth and scalability
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|  | Infrastructure Manager | Jun 2008 – Mar 2009 |
|  | Xbio Systems – Medical SaaS Start-up* Designed and deployed a fault-tolerant, secure infrastructure for hosting patient data
* Stabilised operations with ITIL practices and release management
* Streamlined internal development operations by adopting virtualisation and automating the build/deploy/test cycle
* Provided senior leaders with key visibility of the infrastructure platform by publishing key performance metrics through a monitoring and maintenance platform
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|  | Infrastructure Manager | Nov 2006 – Jun 2008 |
|  | Billing Bureau –Telephony Billing SaaS provider* Transformed decaying infrastructure with daily outages into a robust and reliable platform
* Established incident and problem management processes
* Promoted knowledge sharing within the business
* Reduced operational costs by 25% by adopting virtualisation for non-critical systems, while also returning a 3-fold increase in future capacity
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|  | **Prior to 2006*** Infrastructure and Networks Manager – Red Media (ISP)
* Backup and Recovery Engineer – WebCentral (Web Hosting)
* PHP Developer – itXpress (ISP)
* Level 2 Support Engineer – WebCentral (Web Hosting)
* Systems Administrator – Big.net.au (ISP)
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| **education** |
|  | 09/2016 **AWS** Certified SysOps Associated06/2015 **ITIL** Foundation Certificate08/2014 National Taiwan University - Chinese Language Course04/2012 Leadership Resilience Training – Rezilium, Sydney02/2012 Public Relations and Media Training – Ogilvy PR10/2011 Rackspace Boston **OpenStack** Training Course04/2011 **F5** Training (iRules, LTM Operation, Architecture, ASM)10/2010 Commvault Certified Professional (**CCP**)04/2010 VMware Certified Professional (**VCP**)01/2009 Microsoft Certified Technology Specialist – AD (**MCTS**)02/2008 Cisco Certified Network Professional (**CCNP**)11/2007 Deakon Complex IT Sales Course05/2003 Cisco Certified Network Associate (**CCNA**) |
| **REFERENCES** |

*Available upon request.*